



STARTING & CHARGING

NATIONWIDE WARRANTY & ROADSIDE ASSISTANCE PROGRAM

DURALAST PROPOWER® BATTERY WARRANTY PROGRAM

The Duralast ProPower Battery Program begins on the date identified on your invoice from the Duralast ProPower/Duralast retailer and continues for 12 months from the date of your invoice. This warranty expires when you sell or transfer your vehicle. If the Duralast ProPower Battery is found defective during the free replacement period stated on your purchase invoice or in the table below (**the "Battery Free Replacement Period"**), bring the battery to any Duralast ProPower/Duralast retailer and you will receive a free replacement Duralast ProPower Battery. During the Battery Free Replacement Period, you may be eligible for additional benefits as listed below. If a Duralast ProPower Battery is found defective after the Battery Free Replacement Period, a credit towards the purchase of a new battery shall be made upon its return to any Duralast ProPower/Duralast retailer. The credit is calculated as follows: (Remaining Warranty Months/ Total Warranty Months) x Original Price.

BATTERY

Duralast ProPower	<i>One (1) year from original purchase date</i>
Duralast ProPower PLUS	<i>Two (2) years from original purchase date</i>
Duralast ProPower ULTRA	<i>Three (3) years from original purchase date</i>
Duralast ProPower AGM	<i>Four (4) years from original purchase date</i>

BATTERY FREE REPLACEMENT PERIOD

This warranty excludes failure due to improper installation, other faulty parts, low fluid levels, abuse, and off-road or stationary power unit usage. This warranty does not apply to non-marine batteries used in marine applications.

This limited warranty represents the total liability of Duralast ProPower Batteries for any battery. All other warranties implied by law applicable to the Duralast ProPower Battery shall be limited to the warranty period stated on the invoice. Duralast ProPower makes no other warranties, express or implied, including the implied warranties of the merchantability or fitness for a particular purpose. Neither manufacturer nor retailer shall be liable for any indirect, special, incidental, or consequential damages

Some states do not allow limitations on how long an implied warranty lasts, or exclusion or limitation on incidental or consequential damages, so the above limitations may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state

DURALAST® STARTERS & ALTERNATORS BENEFIT PROGRAM

The Duralast Starters & Alternators Benefit Program has been given to you for no additional charge by the Duralast ProPower/Duralast retailer which installed a Duralast or Duralast Gold Starter or Alternator in your vehicle. All services provided through the Program are described below:

If a part fails during the warranty period shown on your receipt, bring the part to a Duralast retailer and you will receive a replacement. Warranty excludes damage caused by misuse, abuse, other faulty parts, improper installation or off-road, commercial or marine use. Warranties on replacement parts cover the unused portion of the original warranty or 90 days, whichever is longer. Warranties expire when you sell your vehicle.

This limited warranty represents to total liability of Duralast for any starter or alternator. All other warranties implied by law applicable to the starter or alternator shall be limited to the warranty period stated on your invoice. Duralast makes no other warranties, express or implied, including the implied warranties of merchant ability or fitness for a particular purpose. Duralast shall not be liable for any indirect, special, incidental, or consequential damages.

Some states do not allow limitations on how long an implied warranty lasts, or exclusion or limitation on incidental or consequential damages, so the above limitations may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

All of Duralast's parts and accessories, except those mentioned above, are covered by its Limited Warranty. The length of Duralast's Limited Warranty varies with each part and is listed with the product description.

BENEFIT PERIOD: The Program begins on the date identified on your invoice from the Duralast ProPower/Duralast retailer and continues for 12 months from the date of your invoice (**"Duralast Starter/Alternator Benefit Period"**).

WHAT ARE THE OTHER PROGRAM BENEFITS?

During the Battery Free Replacement Period or the Duralast Starter/Alternator Benefit Period, the following benefits are available for your use if you experience a problem with the Duralast ProPower Battery, Duralast Starter, or Duralast Alternator installed in your Eligible Vehicle (**the "Eligible Vehicle"**): (a) Roadside Assistance Reimbursement for Battery Jump-Start, Flat Tire Changing Assistance, Lockout Assistance, Fuel/Fluid Delivery, or Towing; (b) Duralast ProPower Battery, Duralast Starter, or Duralast Alternator Replacement Labor Reimbursement; and (c) Trip Interruption Reimbursement.

ELIGIBLE VEHICLE

Benefits are made available to the vehicle identified on the invoice and will be provided to the vehicle owner, spouse and/or dependent children when driving the Eligible Vehicle. Requests for roadside assistance will only be honored for Eligible Vehicles.

ELIGIBLE VEHICLES EXCLUDE

Motorcycles, emergency service vehicles, and vehicles used for farm, ranch, agriculture, or off-road use (off-road use is described as driving on anything that is not a paved or gravel road maintained by the state or local authority). Any vehicle with a manufacturer's gross vehicle weight rating (GVWR) greater than 14,000 lbs. Any vehicle designed for, built for, or used in a private recreational or commercial application including but not limited to Class A (or Type A) Motorhomes and Class C (or Type C) Motorhomes. Vehicles used for hire, towing, or construction.

DURALAST PROPOWER/DURALAST RETAILER LOCATOR ASSISTANCE

If your Duralast ProPower Battery, Duralast Starter, or Duralast Alternator fails and you are more than 25 miles from the original Duralast ProPower/Duralast retailer and unable to reasonably return your vehicle to that location, call 1-866-679-2374 (toll-free) for assistance locating the nearest Duralast ProPower/Duralast retailer. Assistance is available from 8:00 a.m. to 8:00 p.m. Monday through Friday, and Saturday from 8:00 a.m. to 5:30 p.m. (Eastern Time), excluding U.S. holidays.

(A) ROADSIDE ASSISTANCE REIMBURSEMENT

If you are in need of roadside assistance for your Eligible Vehicle during the Battery Free Replacement Period or the Duralast Starter/Alternator Benefit Period, call the 24-Hour Roadside Assistance toll-free number 1-866-679-2374.

- To be eligible for reimbursement, you must call 1-866-679-2374 to arrange for roadside assistance service.
- The service provider requires use of a credit card to arrange for dispatch.
- Reimbursement is limited to \$150 per disablement per year per Eligible Vehicle. Upon our receipt of your valid request for reimbursement, you will be reimbursed for any payments made by you for eligible roadside service up to a maximum of \$150. The cost of fluids/fuel is not eligible for reimbursement.
- The Duralast ProPower Battery Warranty Program and Duralast Starters & Alternators Benefit Program are intended to cover emergencies and are not intended to be a substitute for proper vehicle maintenance or repair.
- The driver of the Eligible Vehicle must be with the Eligible Vehicle when the service provider arrives; roadside assistance cannot be provided to an unattended vehicle. If the driver is not with the Eligible Vehicle, you may be charged an associated fee that is not reimbursable under the terms of the Duralast ProPower Battery Warranty Program and Duralast Starters & Alternators Benefit Program.



COVERED SERVICES FOR ROADSIDE ASSISTANCE REIMBURSEMENT

The following roadside assistance services are reimbursable up to \$150 per disablement per year per Eligible Vehicle:

- Battery Jump Start - If a battery failure occurs, a battery jump start will be provided to start the Eligible Vehicle.
- Flat Tire Changing Assistance - If the Eligible Vehicle's spare tire is serviceable, it will be installed to replace the flat tire. If the disabled Eligible Vehicle has no serviceable spare, or if it has two or more flat tires, the vehicle will be towed.
- Lock-Out Assistance - Assistance will be provided in unlocking the Eligible Vehicle in the event the keys are lost or locked inside.
- Fuel, Oil, Fluid, and Water Delivery Service - An emergency supply of gasoline (where permitted), oil, fluid, and water will be delivered to any Eligible Vehicle in immediate need. The customer must pay for the costs of the actual fluids delivered.
- Towing - When towing is necessary, the disabled Eligible Vehicle will be towed to the nearest qualified Duralast ProPower/Duralast retailer or to the repair facility of your choice.

(B) REPLACEMENT LABOR REIMBURSEMENT

- During the Duralast ProPower Battery Free Replacement Period or the Duralast Starter/Alternator Benefit Period, if your original Duralast ProPower Battery, Duralast Starter, or Duralast Alternator fails and you are more than 25 miles (10 miles in Puerto Rico) from the original installer, you are eligible for reimbursement of the labor cost to install a new Duralast ProPower Battery, Duralast Starter, or Duralast Alternator up to a maximum limit listed below when you go to another Duralast ProPower/Duralast retailer for the replacement Duralast ProPower Battery, Duralast Starter, or Duralast Alternator. When you return to the original Duralast ProPower/Duralast retailer, you will not be charged labor when the defective Duralast ProPower Battery, Duralast Starter, or Duralast Alternator is replaced with a new Duralast ProPower Battery, Duralast Starter, or Duralast Alternator. Benefit not applicable to recreational or commercial vehicles.
- Duralast ProPower Battery labor reimbursement up to a maximum of \$25.00.
- Duralast Starter or Duralast Alternator labor reimbursement up to a maximum of \$100.00.

(C) TRIP INTERRUPTION REIMBURSEMENT

If your vacation or personal trip is interrupted because of a Duralast ProPower Battery, Duralast Starter, or Duralast Alternator failure during the Battery Free Replacement Period or the Duralast Starter/Alternator Benefit Period and you are more than 100 miles (50 miles in Puerto Rico) from home, you may qualify for reimbursement up to \$250.00 for eligible meal and lodging expenses. These expenses must be incurred because a replacement Duralast ProPower Battery, Duralast Starter, or Duralast Alternator was not available at the time of the failure requiring an overnight stay before your Eligible Vehicle could be made ready for your use. Benefit not applicable to recreational or commercial vehicles.

BENEFIT REIMBURSEMENT PROCEDURES: To submit a request for reimbursement, you must submit the following information within sixty (60) days of the date roadside assistance was provided or the date the Duralast

ProPower Battery, Duralast Starter, or Duralast Alternator was replaced (the "Service Date"):

1. Your current contact information including phone number and address; who the driver of the vehicle was at time of disablement and their relation to the vehicle owner identified on the invoice; and type of assistance for which you are requesting reimbursement.
2. A legible copy of your original purchase invoice from the Duralast ProPower/Duralast retailer showing all of the following:
 - Duralast ProPower Battery, Duralast Starter, or Duralast Alternator Purchase
 - Purchase Date
 - Customer Name, Home Address, and Phone Number
 - Vehicle Year, Make, and Model
3. A legible copy of the invoice for the replacement Duralast ProPower Battery, Duralast Starter, or Duralast Alternator showing all of the following:
 - Date of service, Retailer name, address, and phone number
 - Purchase of a new replacement Duralast ProPower Battery, Duralast Starter, or Duralast Alternator
 - Customer Name, Home Address, and Phone Number
 - Vehicle Year, Make, and Model

FOR (A) ROADSIDE ASSISTANCE REIMBURSEMENT: Also include a legible copy of your original receipt for roadside assistance showing the name of the person driving the Eligible Vehicle, the date of service, and the vehicle year, make, and model.

FOR (B) REPLACEMENT LABOR REIMBURSEMENT: The replacement Duralast ProPower Battery, Duralast Starter, or Duralast Alternator invoice (item 3 above) must also show that a Duralast ProPower/Duralast retailer installed a new Duralast ProPower Battery, Duralast Starter, or Duralast Alternator and the amount paid for labor to install the Duralast ProPower Battery, Duralast Starter, or Duralast Alternator.

FOR (C) TRIP INTERRUPTION REIMBURSEMENT: Also include a legible copy of your original receipts for meals and lodging.

Requests for reimbursement must be submitted by email to mecclaims@sonsio.com or by fax to 1-877-405-6285 (toll-free) or by postal mail to: Duralast Benefit Administrator, P.O. Box 17599, Golden, CO 80402-6026

Submissions received more than 60 days after the Service Date will not be eligible for reimbursement.



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This warranty is provided to holder on a complimentary basis. Resale is strictly prohibited. Services are administered by Sonsio Management, Inc. PO Box 17599, Golden, CO 80402. No services are provided by AutoZone. The actual roadside assistance will be performed by independent service providers for whose actions Sonsio, Johnson Controls, Inc., and AutoZone will not be liable.